

Revocation Cover Letter

RMA Number	<input type="text"/>
Surname, Name	<input type="text"/>
Customer Number	<input type="text"/>
Order Number	<input type="text"/>
Invoice Number	<input type="text"/>
Phone Number	<input type="text"/>
E - Mail Address	<input type="text"/>

ACCESSORIES:

<input type="checkbox"/> PSU	<input type="checkbox"/> Power cable	<input type="checkbox"/> Battery
Other:	<input type="text"/>	

WHAT CAN WE IMPROVE?

or customer satisfaction purposes, we would be glad if you could let us know about the reasons for returning your order. Thank you in advance for your feedback!

YOUR BANK DETAILS:

Account holder	<input type="text"/>
IBAN	<input type="text"/>
BIC	<input type="text"/>
Financial institution	<input type="text"/>
PayPal account	<input type="text"/>

In case you paid with PayPal, you will get the refund on your PayPal account as long as the order is not older than 60 days.

INFORMATION CONCERNING THE REVOCATION PROCESS:

- › Please return the goods in their original packaging with all components and accessories. Transport damages caused by insufficient packaging are not covered by the transport insurance.
- › Please fill the form completely. Missing information may lead to additional delay (up to 14 days) in the revocation process.
- › Please don't send the parcel other than indicated in the revocation e-mail - We are happy to provide you with a free prepaid shipping voucher so that you don't have to pay for returning the goods.
- › After filling this document, please print it and put it in the parcel. Please also put a printed copy of your invoice in the parcel.
- › For any question regarding this RMA process, please contact us and provide us with your RMA Number:

support@bestware.com or 0341 / 246 704 0